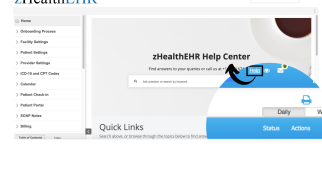


Hitting Milestones

We have some amazing upgrades planned for this year, but right now we're more excited about everything we accomplished in the last six months in 2021. Our team is working on some key features requested by our customers - help site, patient image upload, insurance fee schedules, and much more. Get those stories below along with other notable highlights from May. We also have a few other milestones to celebrate this year, so keep an eye out in the coming months!

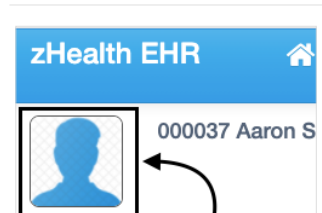
Product Updates - What's New



New Help Site

If you're in the middle of using your zHealthEHR account and feel like getting a clearer idea of how the software works, how to use different features, we're now just a click away. Click "Help" icon on the top navigation bar to access our help site.

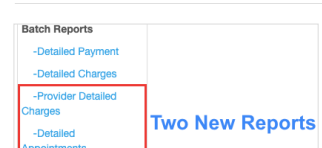
[Explore](#)



Patient Image Upload

We have added a functionality to upload a patient photo in the Patient Profile tab. No more confusion even if you have patients with the same names because now you've got their profile pictures!

[Read More](#)



New Batch Report Types

We have added two brand new report types under Batch Reports that we think you'll love! The two new report types are Provider Detailed Charges and Detailed Appointments.

[Read More](#)

Patient Name	Claim #	Check #	Check # 2021
Claim Status (Processed as Priority)			
DOB	CPT	Allowed Amt	No Paid
02/05/2021	89441	(42,00)	(38,00)
		40,00	36,00
			45
			Billed = 48.00
02/05/2021	89443	(42,00)	(11,00)
		40,00	11,00
			45
			Billed = 54.00
02/05/2021	97140	(28,83)	(18,17)
		28,83	18,17
			45

New Billing Interface

Now you can review each claim payment before posting ERA payments. For both ERA and EOB payments, multiple claims can be selected and posted with the ability to rebill or file secondary claims from the same screen. Send an email to support@zHealthEHR.com and request to be upgraded today!

[Read More](#)

Add CPT Rate

Insurance *

CPT Code *

Rate *

Insurance Fee Schedules

Introducing the most requested feature by our customers - *Insurance Fee Schedule*. Now, you can add max allowed rates for CPT codes, calculate patient responsibility easily and automatically, and get paid accurately.

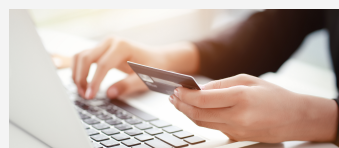
[Read More](#)

What's More

Your billing staff can now view any error or acknowledgment that the payers report to Office Ally (OA) via 277 response in our billing software if OA uploads the EDI file to the server.

zHealthEHR sends claims electronically to our clearinghouse - Office Ally. The acknowledgment file you'll receive from the clearinghouse, stating the claim was received, accepted & sent to the payer, will now feature Office Ally's file ID for future reference.

Coming Soon...



zHealth Pay

You will be able to onboard yourself to zHealth Pay by entering your account details and get automatically authorized without leaving zHealthEHR. Features of zHealth Pay include credit card transactions, refunds, merchant onboarding and more.

Release Schedule

zHealthEHR continually strives to find the right balance between making product upgrades simple and delivering new features to customers faster. We will be releasing new updates bi-monthly on the last weekend. Stay tuned for the next update!

More Ways to Grow with zHealthEHR

Patient Plus - Missed appointment messages
 - Automated birthday wishes
 - Automated recall messages after 3, 6, and 12 months
 - \$50 add-on available on all plans

Review Plus - Automated feedback outreach
 - Generate 4 and 5-star reviews
 - Build strong online presence
 - Automated post-appointment feedback process

Managed Billing - Electronic claim submission
 - Paper claim submission
 - Payment posting & reconciliation
 - Denial management
 - A/R followup
 - Secondary insurance claim filing

Tell Us What You Want

Please take a few minutes to fill out this survey to tell us your interest in the new features in our software or weekly or monthly webinar trainings.

[Click](#)

Resources

- [Guides](#) Practice Management Made Easier
- [White Paper](#) Patient Engagement Trends 2021
- [eBook](#) Patient Recall Benefits
- [Blogs](#) Learn How to Manage Practice Better